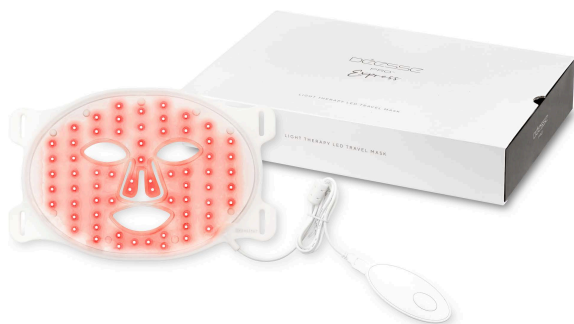


DÉCASSÉ

PRO™

Express



USER GUIDE

DÉESSE PRO EXPRESS

Users of this device can obtain benefit from using it only if they read and comprehend all information in the user manual. You must follow all the instructions in the user manual.

Please feel free to contact us on our Customer Services number 02038 686242 if you have any comments about the Déesse Pro™Express Device or this User Manual.

Déesse Pro™Express is the trademarks of Harpar Grace International Ltd, Unit 4 Imperial Court, MagellanClose, Walworth Business Park, Hampshire, SP10 5NT United Kingdom

ENQUIRIES@HARPARGRACE.COM
WWW.DEESSEPRO.COM



CONTENTS

Introduction	4
Intended Use	4
Device Description	5
Contraindications, Warning and Precautions	6
Risks and Benefits	8
Potential Risks	8
Potential Benefits	9
First time Setup	9
Unpacking and Charging your Déesse Pro™ Express	9
Connecting the Déesse Pro™ Express to the Controller	9
Sensitization Test	10
Using Déesse Pro™ Express Device	10
Treatment Recommendations	10
Wearing the Déesse Pro™ Express Device	10
Carrying out a Treatment	10
Care and Maintenance	11
Cleaning the Déesse Pro™ Express Device	11
Disposal	11
Troubleshooting	12
Labelling	12
Technical Specification	13
Explanation of Symbols	13
Warranty	15

INTRODUCTION

With industry-leading technical knowledge and FDA approved technology, the Déesse Pro™ Express is the culmination of innovation and expertise, developed by a highly experienced team with over 20 years in the industry and clinical expertise within the LED market. The Déesse Pro™ Express provides cutting-edge technology to deliver a safe and pain free way to transform your skin with no downtime.

The Déesse Pro™ Express uses two clinically-proven wavelengths of light: 633nm, red light and 830nm, near infrared light. These wavelengths stimulate collagen and elastin production within the cells and improve blood flow and tissue oxygenation, through a process called photobiomodulation.

The Déesse Pro™ Express device targets the entire face in a single 10 minute treatment, making it ideal for a targeted and flexible express skincare treatment and making it a travel-friendly device providing medical grade eye protection during the treatment.

The Déesse Pro™ Express has been designed to repair damaged cells and is clinically proven to improve the appearance of fine lines and wrinkles. Amongst other benefits, use of this device will help improve skin tone and texture.

This Déesse Pro™ Express device provides full European regulatory compliance.

INTENDED USE

The Déesse Pro™ Express Device emits light in the red and Near Infrared Region (NIR) of the light spectrum and is intended for use in the treatment of full-face wrinkles.

DEVICE DESCRIPTION

The Déesse Pro™ Express consists of;

1. Déesse Pro™ Silicone Flexible Led Light Therapy Mask
2. USB Re-chargeable Control Unit (containing a lithium battery)
3. Multi Country Power Adaptors (UK, EU, USA & Australia)
4. Head Straps
5. Protective Travel Bag & User Guide
6. Medical Grade Silicone Eyewear**

**Eyewear is provided and clips easily into the eye holes of the mask. The use is optional as this mask complies to all relevant eye safety standards; they are supplied for comfort only



Déesse Pro™ Express is a home use wearable LED phototherapy device.

The device consists of a flexible silicone mask that contains light emitting diodes (LEDs) and a controller. The LEDs generate the light. The mask is worn on the face and is held in place by an adjustable Velcro strap.

The controller switches the LEDs ON/OFF and controls power to the mask. The controller contains a rechargeable Lithium ion polymer battery. The controller uses a visible display comprising of 3 micro LEDs to show the user the battery charge status of the device. The Déesse Pro™ Express is connected to the controller by a USB A connector.

The power supply is used to charge the Lithium battery and is connected to a suitable electrical outlet via a 2 or 3 pin plug. The power cable is connected to the controller by a standard USB C connector. The Déesse Pro™ Express cannot be operated while charging.

The equipment is not used to make measurements of any sort, or to draw any conclusions regarding the indication to treat. The equipment does not require checks on the light output as the LEDs do not dim with age to any practical extent.

CONTRAINDICATIONS, WARNINGS AND PRECAUTIONS



CONTRAINDICATIONS

- DO NOT share the Déesse Pro™ Express Device with any other person. The Déesse Pro™ Express Device is for single person use only.
- DO NOT use the Déesse Pro™ Express Device to treat any other conditions apart from those listed in the indications for use (treatment of full-face wrinkles). The Déesse Pro™ Express device has not been tested for any other conditions than those listed, and the risk is unknown.
- DO NOT use Déesse Pro™ Express Device if you are pregnant, planning on becoming pregnant or breastfeeding. The Déesse Pro™ Express Device has NOT been tested on pregnant or breast-feeding women and therefore the risk to the foetus, neonate or pregnant women is unknown.
- DO NOT use the Déesse Pro™ Express Device if you suffer from light induced headaches.
- DO NOT use the Déesse Pro™ Express Device if you suffer from any genetic conditions of the eyes. The Déesse Pro™ Express Device has NOT been tested on subjects who suffer with genetic conditions of the eyes and therefore the risks are unknown. If you are unsure about any related eye condition and using the Déesse Pro™ Express contact your ophthalmologist or eye doctor.
- DO NOT use the Déesse Pro™ Express Device if you suffer from lupus erythematosus, photosensitive eczema or albinism.
- If you use the Déesse Pro™ Express Device to treat lupus erythematosus, photosensitive eczema or albinism you may cause a severe skin reaction.
- DO NOT use Déesse Pro™ Express Device if you suffer from any photosensitive disorder (sensitization to light). If you use the Déesse Pro™ Express Device and you suffer from a photosensitive disorder you may cause a severe skin reaction.
- DO NOT use Déesse Pro™ Express Device if you are taking any medication that can cause photosensitivity. If you use the Déesse Pro™ Express Device and you are taking any medication that can cause photosensitivity you may cause a severe skin reaction.

- For a full list of drugs that can cause photosensitivity, please visit:
www.deessepro.com/express-contraindications.

Photosensitivity is a common side effect of various medications. These can include certain antibiotics, chemotherapy drugs, and diuretics. If you are unsure about any medication you may be taking consult your healthcare provider. These can include certain antibiotics, chemotherapy drugs, and diuretics. If you are unsure about any medication you may be taking consult your healthcare provider.



OTHER SUBSTANCES NOT LISTED ABOVE CAN ALSO CAUSE PHOTSENSITIVITY.

- Common examples of these substances are:
St John's Wort, coal tar, deodorants, antibacterial soaps, artificial sweeteners, naphthalene (mothballs), petroleum products, brightening agents found in laundry detergent, and cadmium sulphide (a chemical injected into the skin during tattooing).



WARNINGS

- Before using the Déesse Pro™ Express you must carry out a sensitization test (see page 9).
- **DO NOT** use the Déesse Pro™ Express Device in any way that is not exactly as specified in these instructions for use. Use of the Déesse Pro™ Express other than exactly as specified in these instructions for use has not been tested and the risk is unknown.
- **TURN OFF** and **REMOVE** the Déesse Pro™ Express immediately if it feels hot or your skin feels uncomfortably warm.
- **STOP** using the Déesse Pro™ Express during a treatment if you experience headaches or changes in vision.
- **DO NOT** use the Déesse Pro™ Express without first removing creams, lotions, or make-up **BEFORE** treatment. Some ingredients in these products may cause light sensitization or may reduce the effect of the treatment. If you use the Déesse Pro™ Express without removing these products, you may cause a skin reaction, or may reduce the effect of the treatment.
- **NEVER** use the Déesse Pro™ Express near water or where water can be spilt onto the equipment. **DO NOT** use the Déesse Pro™ Express if you think it has come into contact with water.

- Keep the Déesse Pro™ Express away from hot surfaces or direct sunlight.
- DO NOT use the Déesse Pro™ Express if the mask, controller, charging plug or cord are damaged in any way.
- DO NOT attempt to modify the Déesse Pro™ Express in any way. Modifying the Déesse Pro™ Express will void your warranty. Modifying the Déesse Pro™ Express could cause an electric shock when the system is used again. The system contains no serviceable parts.



GENERAL SAFETY

The Déesse Pro™ Express Device is an electrical device, which under certain circumstances could present an electrical shock hazard to the user. Please read the accompanying user manual thoroughly and follow directions stated in the manual to assure maximum safety during operation.



PRECAUTIONS

- DO NOT use any other cleaning products other than those stated in the cleaning instructions. Use of other cleaning products may damage the Déesse Pro™ Express.
- Store the Déesse Pro™ Express at room temperature in dry conditions, away from direct sunlight.
- The Déesse Pro™ Express strap contains a mixture of polyester, nylon and lycra. If you are allergic to any of these materials, you may not be able to use the head strap provided. Speak with your supplier about returning the device.
- The Deesse Pro™ Express Device cannot be used in charging mode.
- Before each use, with the device switched off, clean the face mask. All surfaces of the Déesse Pro™ Express device may be cleaned by following the cleaning instructions.

RISKS AND BENEFITS



POTENTIAL RISKS

- Immediately after treatment skin may appear red. Skin should return to normal within 1-2 hours.
- Temporary headaches immediately following the light treatment. Headaches can be treated with an appropriate over the counter analgesic and rehydration.

POTENTIAL BENEFITS

- People who have undergone a course of 12 Déesse Pro™ Express LED treatments report a reduction in fine facial lines and periorbital wrinkles

FIRST TIME SETUP

UNPACKING AND CHARGING YOUR DEESSE PRO™ EXPRESS

- The Deesse Pro™ Express device uses a controller which contains a lithium ion polymer battery. When the controller is plugged in and charging; do not attempt to use the Deesse Pro™ Express device as it will not illuminate.

The lifetime of the Lithium battery can be maximized by allowing it to fully charge and then fully discharge during regular use

- Unpack the Déesse Pro™ Express device and check off the parts.
- Before use, fully charge the battery
- To charge the Déesse Pro™ Express battery insert the USB - C cable into the controller.
- Insert the power supply into a suitable electrical outlet and switch on.
- The 3 LEDs in the controller will start to flash to indicate charging. The Déesse Pro™ Express battery is fully charged when the three indicator LEDs on the controller stay illuminated.

CONNECTING THE DEESSE PRO™ EXPRESS TO THE CONTROLLER

- Connect the Deesse Pro™ Express Mask by inserting USB port of the controller.



SENSITIZATION TEST

Before carrying out your first treatment you must carry out a sensitization test. Follow the step by step guide below;

1. Connect the Déesse Pro™ Express mask to the controller
2. Place the Déesse Pro™ Express over your inner arm.

3. Switch ON the controller and allow the Déesse Pro™ Express to run for its full 10-minute treatment program.
4. At any time if your skin feels HOT or uncomfortable STOP using the device immediately.
5. After the treatment wait at least 6 hours. If your skin on your inner arm is red or itchy then the Déesse Pro™ Express is unsuitable for you. Return the device to the retailer within (30) days of purchase.

USING DEESSE PRO™ EXPRESS DEVICE

TREATMENT RECOMMENDATIONS

- For best results treat for 3-5 days a week for a minimum of 4 weeks.
- Maintenance treatment should be carried out as required, according to lifestyle and skin condition.

WEARING THE DEESSE PRO™ EXPRESS DEVICE

- Déesse Pro™ Express comes with an adjustable Velcro strap that allows you to comfortably wear the mask.
- To fit the mask, thread the straps through the inlet holes on either side of the mask.
- Loop the straps around your head and secure firmly.
- Adjust if necessary.

CARRYING OUT A TREATMENT

1. Cleanse and exfoliate skin to remove any traces of skincare
2. Place Déesse Pro™ Express device on the face, secure with the Velcro strap
3. Connect the Déesse Pro™ Express Device to the controller and switch on the controller. The device switches off after a ten-minute treatment time. You may stop the treatment at any time by pressing the ON/OFF button on the controller.
4. Remove the mask, apply your normal moisturiser and sunscreen.

5. Clean the mask using a water-based wipe or a damp, clean cloth.
Ensure that the device is NOT being charged when cleaning.
6. Repeat 3 – 5 times a week for four weeks.

CARE AND MAINTENANCE

- The lifetime of the Lithium battery can be maximized by allowing it to fully charge and then fully discharge during regular use.
- Store the Déesse Pro™ Express Device at room temperature in dry conditions. Use the carry bag provided.
- Avoid storing the Déesse Pro™ Express Device in dusty conditions, in direct sunlight or in damp and humid conditions.
- The Déesse Pro™ Express Device contains no serviceable parts.
- Before each use, with the device switched off, clean the face mask following the cleaning instructions below.
- If you follow the care and maintenance for your Déesse Pro™ Express, the Déesse Pro™ Express has a minimum lifetime of 2 years

CLEANING THE DÉESSE PRO™ EXPRESS DEVICE



- Do NOT use any other cleansing products as these may damage the plastics.
- Clean the transparent (Face side) of the mask and the rear of the mask with a water-based wipe or damp, clean cloth. Stubborn stains can be removed by wiping gently with 70% alcohol.

DISPOSAL



- DO NOT dispose of any part of the Deesse Pro™ Express at a domestic waste facility.
- The Déesse Pro™ Express controller contains a Lithium ion polymer battery. For protection of the environment, please package and return this unit to the manufacturer or their representative at the end of its working life or safely dispose of the device following your local guidelines.

TROUBLESHOOTING

Problem	Possible Cause	Possible Cause
No red or infrared light from Déesse Pro™ Express.	Not charged	Plug in the controller to the charger making sure that the connections are attached and leave charging until the three indicator LEDs on the controller remain lit and do NOT flash.
No red or infrared light from Déesse Pro™ Express.	Device not connected to an electrical outlet	Unplug USB connector from controller.
LEDs do NOT turn OFF after 10 minutes	Device is faulty	Return to your supplier
LEDs flicker continuously during treatment	Device is faulty	Return to your supplier

If the actions suggested fail to fix the problem, or the problem reoccurs, and your device is within the warranty period please return to your provider.



- Do NOT attempt to investigate any further.
- Do NOT attempt to modify the device in any way. Déesse Pro™ Express has NO parts you can repair yourself.

LABELLING

The labelling supplied with the device contains the following information

- Date of manufacture
- Catalogue number and batch code
- Operating environment

RECYCLING



This symbol means that this product shall not be disposed of with normal household waste (2012/19/EU).



This symbol means that this product contains a built-in rechargeable battery which shall not be disposed of with normal household waste (2006/66/EC).

We advise you to take your product to an official collection point to have a professional remove the rechargeable battery. Follow your country's rules for the separate collection of electrical and electronic products and rechargeable batteries. Correct disposal helps prevent damage to the environment and human health.

TECHNICAL SPECIFICATION

- Program time: 10 minutes fixed
- Operating Temperature: 0°C to 40°C
- Storage and Transport Temperature: -5°C to 55°C
- Operating Humidity: 30% to 95% without condensation
- Storage and Transport Humidity: 20% to 85% without condensation
- Electrical Input from power adaptor: 100-240Vac/47-63Hz. 0.6A
- Electrical Output; 5V, 9.62Wh or 2200mAH

EXPLANATION OF SYMBOLS

There are several safety warnings on the Déesse Pro™ Express and associated packaging and in the user manual. Not following these warnings may result in one or more of the following hazards: electrical shock and/or fire.



This warning symbol on the device label is a warning to read the enclosed documents before use and take all safety precautions required.



This symbol on the device label means: Read the user manual before you start using the device.



This symbol means: that the Déesse Pro™ Express is specified as applied part type BF. B indicates that it is used on the Body and F indicates that it is not connected to the mains voltage.



This symbol means: Conforms to certain EC Directives on health, safety, and environmental protection standards. CE stands for 'Conformité Européenne'.



This symbol implies conformity to UK Directives on health, safety, and environmental protection standards. UKCA stands for UK Conformity Assessed.



This symbol means "Manufactured by" and provides the name and address of the legal manufacturer.



This symbol means that the cardboard packaging that the Déesse Pro™ Express came in can be recycled.



This symbol indicates input for the power supply. This symbol means that the device may only be charged with the adapter that is supplied in the package. Usage of other adapters may not be safe and could lead to electrical shock. The adapter has the following electrical specification: 100-240Vac/47-63Hz. 0.6A. Electrical Output; 5V.



This symbol means keep dry



This symbol indicates the serial number of the device.



This symbol refers to the catalogue number for the Déesse Pro™ Express Device.



This symbol refers to the batch code of the Déesse Pro™ Express Device.



This symbol indicates the USB connector.



This symbol means that the device uses a Lithium Ion Polymer battery.



This symbol means made in China



This symbol means keep the device away from direct sunlight.



This symbol means the upper and lower operating temperatures that the Déesse Pro™ Express can be safely used at.



This symbol means the upper and lower operating humidity that the Déesse Pro™ Express can be safely used at.

IP22

This symbol means that the device is protected against a solid object greater than 12.5mm such as a finger and against vertically falling drops of water at up to 15 degrees from vertical

WARRANTY

STANDARD WARRANTY:

Under normal use this product is guaranteed for 1 year after its original purchase date against manufacturing defects in materials or workmanship.

WARRANTY EXCEPTIONS:

The lithium battery is guaranteed for 1 year after its original purchase date against manufacturing defects in materials or workmanship.

This warranty extends only to the original purchaser.

This warranty does not cover damage caused by the following:

- Accident, misuse, abuse or alteration
- Servicing by unauthorized persons
- Connection to incorrect power sources
- Use with unauthorized accessories

WHAT TO DO IF YOUR PRODUCT IS FAULTY

If the product should become faulty within the warranty period, contact your place of purchase.

Harpar Grace International Ltd or its authorised distributor reserves the right to replace a defective product with the most compatible product currently available.

Harpar Grace International Ltd or its authorised distributors shall not be responsible for any incidental, special or consequential damages resulting from the use of this product. All implied warranties, including but not limited to implied warranties of fitness and merchantability are limited in duration to one year from date of original purchase.

This warranty gives you specific legal rights, and you may also have other rights that vary from country to country. Some countries do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so some of the above limitations and exclusions may not apply to you.

This warranty is given in lieu of all other warranties, written or oral, whether expressed by affirmation, promise, description, drawing, model or sample. Any and all warranties other than this one, whether expressed or implied, including implied warranties of merchantability and fitness for a particular purpose are hereby disclaimed.

Please register your warranty at
WWW.DEESSEPRO.COM/WARRANTY/

According to MDD 93/42/EEC, the Déesse Pro™ Express Device is classified as a cosmetic device within the European union. However, for purposes of safety we have conducted additional testing so that you can be ensured of the safety and efficacy of the Déesse Pro™ Express Device.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The Déesse Pro™ Express Device has been tested to or complies with the following standards;

EN 60601-1:2006/A12:2014, Medical electrical equipment. General requirements for basic safety and essential performance.

EN 60601-1-2:2015 Medical electrical equipment. General requirements for basic safety and essential performance. Collateral standard. Electromagnetic compatibility. Requirements and tests.

IEC 60601-1-6 2010 AMD12013 Medical Electrical Equipment – Part 1 General Requirements for Basic Safety and Essential Performance – Collateral Standard: Usability.

IEC/EN60601-1-11:2015 Medical electrical equipment – Part 1-11: General requirements for basic safety and essential performance – Collateral standard: Requirements for medical electrical equipment and medical electrical systems used in the home healthcare environment

IEC/EN 60601-2-57:2011 Medical electrical equipment. Particular requirements for the basic safety and essential performance of non-laser light source equipment intended for therapeutic, diagnostic, monitoring and cosmetic/aesthetic use.

EN 62471:2008 Photobiological Safety of Lamps and Lamp Systems

EN 62366-1:2015 Application of usability engineering to medical devices.

EN ISO 10993-1:2010-04 Biological evaluation of medical devices Part 1: Evaluation and testing

EN ISO 15223-1:2017 Medical Devices – Symbols to be used with medical device labels, labelling and information to be supplied – Part 1: General requirements

EN ISO 14971:2012 Medical devices – Application of risk management to medical devices

IEC62133:2012 2nd ed. Secondary cells and batteries containing alkaline or other non-acid electrolytes – Safety requirements for portable sealed secondary cells, and for batteries made from them, for use in portable applications

BS EN 55014-2:2015 Electromagnetic compatibility. Requirements for household appliances, electric tools and similar apparatus. Immunity. Product family standard Restriction of Hazardous Substances (RoHS) Directive (2011/65/EU)

The Déesse Pro™ Express device is cleared for marketing in the United states of America K191629 Registration, Evaluation, Authorisation and Restriction of chemicals (REACH) directive (EC 1907/2006)

DÉESSE
PRO™
Express

WWW.DEESSEPRO.COM